

Divi Resorts Pet Policy

Pets are not allowed at any Divi Resorts property. Trained service animals accompanying persons with disabilities are permitted, subject to the following guidelines:

- Service animals must be fully trained and appropriately restrained at all times.
- Service animals may not be left unattended.
- Guest is responsible for cleaning up after the service animal, both on resort property and around the island.
- Service animals must comply with local health requirements.
- Service animals are not allowed in pools or hot tubs but may be permitted on pool decks and surrounding areas.
- Service animals are allowed in restaurants, bars, and lounges, but may not be seated at the table or fed within the restaurant. Water is permitted to be given to the service animal, but guest may be requested to provide an appropriate dish.
- Any disturbances, such as barking, must be curtailed to ensure other guests are not inconvenienced. If a service animal is causing a disturbance and the handler does not take effective action to control it, staff may request that the animal be removed from resort premises.
- Guest must contact the front desk to arrange for their room to be serviced by housekeeping at a time when the service animal is not present.
- To reduce possible irritation from animal hair and dander for other owners, extra cleaning and sanitizing measures are undertaken following checkout of guests with service animals. A cleaning fee of \$200 will be charged to offset the cost of these measures.
- Guest is responsible for any property damage or personal injury resulting from their service animal. The resort reserves the right to charge guest's account for the cost of such damages.

Any guest unwilling or unable to comply with the stated guidelines may be required to leave the resort premises.